

Parthenis

Return Form

Full Name	
Address	
Tel.	
Email	
IBAN	
Bank	

Please fill out the requested information to help us process and refund your return correctly and quickly. A return form is included in your parcel.

If you no longer have this form, simply fill in all required information below.

Product Code	Quantity	Reason For Returning (Choose number)	Exchange (Check box)	Refund (Check box)
		01.Fit not as expected 02. Defective product 03.Wrong item delivered 04.Changed mind or other		

Additional Comments

Useful Information

The customer has the right to withdraw without giving any reason within 14 calendar days, which begin from the reception of the order. In that case the customer must return the product or products intact and in their original condition without paying any additional costs other than the direct cost of returning the goods. In that case, the products travel at customer's risk.

In any case, the return form inside the package must be filled.

Please note that we accept returns by express delivery or standard delivery only at the address of our online store Parthenis Outlet ,Dimokritou 20, Kolonaki, Athens PC.10673. Parthenis outlet e-shop is not responsible for any extra charges ensuing from the differences in currency, customs clearance expenses, import duties, product restrictions, and other local regulations. The company bears no responsibility for any goods lost or damaged during return, so we recommend that you keep all the supporting documents of the shipment. We would like you to understand that we accept only products purchased from our Parthenis outlet e-shop. Purchases at Parthenisoutlet.com cannot be returned or exchanged at Parthenis stores.

In the unlikely event that the customer receives a defective or wrong product, he/she must immediately notify the Company, describing the problem, and indicating whether he/she desires a replacement or a refund.

In that case, the customer must immediately return the product that he/she claims to be defective or incorrect to our Company Orsalia Parthenis Dimokritou 20, Kolonaki, Athens PC.10673 exclusively by recommended post or courier and keep the expedition documents. keep the expedition documents.

Immediately upon reception, our Company will examine the claim of return (defective or incorrect product) and, in the case of verification that the product is indeed defective or incorrect, the product may be either replaced or the customer may be refunded depending on his/her preference.

For further information and details concerning the returns you can visit <https://dev.parthenisoutlet.com/returns/>

or email us at online@orsalia-parthenis.gr

Parthenisoutlet.com Email: online@orsalia-parthenis.gr | Tel. +30 210 2713 844 –210 3633158